THANK YOU to our Sponsors

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- University of San Francisco
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- University of Arizona College of Nursing
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**24th International Caritas Consortium**

**BRIDGING THE PAST WITH THE FUTURE**

Celebrating 40 Years of Caring Science

**Program Brochure**

**October 17 & 18, 2019**
Fort Mason Center, San Francisco, California

Hosted by Kaiser Permanente Northern California
Conference Objectives
1. Apply practices of Caring Science to empower organizational transformation from the inside-out for healthcare across disciplines, specialties, and roles in order to achieve health, healing, and human caring in all environments.
2. Examine how the forty-year history of Caring Science and the Theory of Human Caring has impacted health care communities around the world and across disciplines.

Event Info
Celebrate more than 40 years of Caring Science with experts from around the world.
Held over two-days, the 24th International Caritas Consortium is being hosted by the Kaiser Permanente Northern California Nurse Scholars Academy.

Who Should Attend
- Clinicians such as registered nurses, social workers, and physicians
- Interdisciplinary team members such as chaplains, care experience leaders, and pharmacists
- All others who are interested in advancing human caring in health care

Dates
October 17 and 18, 2019

Location
Fort Mason Center (Festival Pavilion)
1 Fort Mason Way, San Francisco, CA

For More Event Information
→ Visit eventmobi.com/icc2019
### Agenda | Day 1

**DAY 1 // THURSDAY, OCTOBER 17, 2019**

<table>
<thead>
<tr>
<th>TIME</th>
<th>TOPIC</th>
<th>PRESENTER</th>
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</thead>
<tbody>
<tr>
<td>7:30 – 8:30 am</td>
<td>— Registration &amp; Breakfast —</td>
<td></td>
</tr>
<tr>
<td>8:30 – 8:45 am</td>
<td>Welcome &amp; Opening Comments</td>
<td>Jim D’Alfonso DNP, RN, Ph.D(h), NEA-BC, FNAP</td>
</tr>
<tr>
<td>8:45 – 9:15 am</td>
<td>Hearts &amp; Minds: The Kaiser Journey</td>
<td>Jim D’Alfonso DNP, RN, Ph.D(h), NEA-BC, FNAP</td>
</tr>
<tr>
<td>9:15 – 10:15 am</td>
<td>Jean’s 40 Year Evolution: From Treatise to Caritas Theory to Unitary Caring Science</td>
<td>Jean Watson PhD, RN, AHN-BC, FAAN</td>
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<tr>
<td>10:15 – 10:30 am</td>
<td>— 15 Minute Break —</td>
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<tr>
<td>10:30 – 11:45 am</td>
<td>KEYNOTE: Caring Science, Healing, and Nonlocal Mind</td>
<td>Larry Dossey, MD, PhD, RN, AHN-BC, FAAN, HWNC-BC</td>
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<tr>
<td>11:45 am – 1:45 pm</td>
<td>Lunch and Exhibitors</td>
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**DAY 1 (cont.) // THURSDAY, OCTOBER 17, 2019**

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<thead>
<tr>
<th>TIME</th>
<th>TOPIC</th>
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</thead>
<tbody>
<tr>
<td>12:20 pm – 1:30 pm</td>
<td>Open Learning Sessions</td>
<td>See Page 7 for presenters and topics →</td>
</tr>
<tr>
<td>1:45 – 2:00 pm</td>
<td>— Regathering Activity —</td>
<td></td>
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<tr>
<td>2:00 – 3:00 pm</td>
<td>PANEL: Through the Decades of Caring Science: Inspirations, Contemplations, and Aspirations</td>
<td>Moderated by: Janet Quinn PhD, RN, FAAN, Marlaine Smith PhD, RN, AHN-BC, AWNC-BC, FAAN</td>
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<tr>
<td>3:00 – 3:20 pm</td>
<td>Caritas / Communitas Celebrations</td>
<td>Jean Watson PhD, RN, AHN-BC, FAAN</td>
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<tr>
<td>3:20 – 3:30 pm</td>
<td>— Closing —</td>
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<tr>
<td>3:45 – 4:45 pm</td>
<td>Book Signing at the WCSI Caring Store with Jean and other Caring Science authors</td>
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**Thursday Dinner Cruise with Jean Watson**

Boards 5:45pm at Pier 3 // Cruise: 6:00 – 9:00 pm
## Agenda | Day 2

### DAY 2 // FRIDAY, OCTOBER 18, 2019

<table>
<thead>
<tr>
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<tr>
<td>7:30 – 8:30 am</td>
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</tbody>
</table>
| 8:30 – 8:45 am | Welcome & Opening Comments | Jim D’Alfonso  
DNP, RN, PhD(h), NEA-BC, FNAP |
| 8:45 – 10:15 am | Celebrating Global Caring Connections  
A deeper look at global Caring Science scholarship, appreciating the diversity yet universal nature of international programs implementing Caring Science. | Jean Watson  
PhD, RN, AHIN-BC, FAAN |
| 10:15 – 10:30 am | 15 Minute Break |  |
| 10:30 – 11:45 am | KEYNOTE: Integrative Nursing and Caring Science: Exploring Convergence and Synergy  
Learn how Caring Science incorporates the universals of human caring while Integrative Nursing explicates the universals of healing. Integrative nursing is a way of being, knowing and doing that is transforming nursing practice around the globe. | MaryJo Krieitzer  
PhD, RN, FAAN |
| 11:45 am – 1:45 pm | Lunch and Exhibitors |  |
| 12:20 pm – 1:30 pm | Open Learning Sessions  
Session 1: 12:20 – 12:50 pm  
Session 2: 1:00 – 1:30 pm | See Page 7 for presenters and topics → |

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### DAY 2 // FRIDAY, OCTOBER 18, 2019 (cont.)

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>1:45 – 2:00 pm</td>
<td>Regathering Activity</td>
<td></td>
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</tbody>
</table>
| 2:00 – 3:00 pm | PANEL: Faculty – Caritas Coach Education Program: History and Legacy  
Explore the history and transformative process of the Caritas Coach program, from its inception to the current program, and how Caritas Coaches have impacted self/system/social, global change both nationally and internationally.  
Panelists: Kathy Sitzman, PhD, CNE, ANEF, FAAN, A. Lynne Wagner, MSN, RN, FACCE, CHMT, Sara Horton-Deutsch, PhD, RN, PMHCNS, FAAN, ANEF, Caritas Coach, HeartMath Trainer, Gayle Casterline, PhD, RN, AHIN-BC, Priscilla Javed, DNP, RN, FACHE, Caritas Coach, HeartMath Trainer | Moderated by:  
Jim D’Alfonso  
DNP, RN, PhD(h), NEA-BC, FNAP  
Jan Anderson  
EdD, RN, AHNC, Caritas Coach, Nurse Educator |
| 3:00 – 3:20 pm | Bridging the Past with the Future  
Examining the history of how Caring Science has changed practice and envisioning the future direction towards a moral commitment to humankind. | Jean Watson  
PhD, RN, AHIN-BC, FAAN |
| 3:20 – 3:30 pm | Closing |  |

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### Caritas Coach Education Program

Caritas Coach Education Program begins Friday evening and runs through Sunday afternoon

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Open Learning Sessions | Day 1

SESSION 1 // 12:20 - 12:50 PM

LUMINARY SALON
Caritas Healing Art : Embody the Creative Spirit within
Identify the Inner Artist Healer, within the collective energy of the Caritas Field of Creativity in Motion.
Mary Rockwood Lane, PhD, RN, FAAN
Clinical Associate Professor, University of Florida

COACH SALON
An Integrated Caritas Coach Model for Expanding Professional Practice
Join us for a panel discussion where Kaiser Permanente Northern California Caritas Coaches will share their story of integrating Caring Science into professional practice within the organization.
Linda Ackerman, DNP(c), RN
Karen Franchetti, BSN, RN
Charlene Johnson, BSN, RN
Michelle Camicia, PhD, RN

CLINICIAN SALON
Caring Science Health Care Organization Accreditation Standards: Become an Accredited Caring Science Organization (Part 1)
Discover what it takes to becoming an accredited Caring Science organization from Caring Science experts.
Karen Drenkard, PhD, RN, NEA-BC, FAAN
SVP/Chief Clinical Officer/Chief Nurse, The O’Neil Center at GetWellNetwork® Inc., Board of Directors for WCSI

SESSION 2 // 1:00 - 1:30 PM

LUMINARY SALON
The Impact of Compassionate Connected Care on Safety, Quality, and Experience
Examine how authentic caring practices impact patient safety, quality, and the patient perception of compassionate care on the reported overall patient care experience.
Christy Dempsey, MSN, RN, CNOR,CENP, FAAN
SVP, CNO, Press Ganey Associates

COACH SALON
Self-Transformation through Caritas Consciousness: My Personal Journey to Enlightenment
Explore Caring Science through a nurse leader’s journey, “Self-transformation through Caritas consciousness.”
Cheryl Handy, MSN, RN, NE-BC
Associate Nurse Executive, Atlanta VA Health System

CLINICIAN SALON
Caring Science Health Care Organization Accreditation Standards: Measurement Requirements (Part 2)
Learn specific elements required to become a Caring Science Organization and the required measurements to demonstrate successful caring practices.
Barbara Brewer, PhD, RN, MALS, MBA, FAAN
Associate Professor, University of Arizona, Board of Directors for WCSI

Open Learning Sessions | Day 2

SESSION 1 // 12:20 - 12:50 PM

LUMINARY SALON
Leaders as Weavers - Tapestries of Caritas® Culture into Professional Practice
Learn how leaders weave Caring Science in the development of a Caritas culture within an organization.
Gayle Novack, BSN, RN, HNB-BC
Chief Nursing Officer, Ascension St. John Hospital Medical Center

COACH SALON
CNEs as Caritas Coaches: Integration of Caring Science into Professional Practice
Listen to a panel of chief nurse executives who are Caritas Coaches and how Caring Science has elevated professional practice within their organizations.
Debra Morton, DNP(c), RN
Karen Strauman, DNP(c), RN
Amy Bearden, MSN, RN
Dale Beatty, DNP, RN

CLINICIAN SALON
Integrating Caring Science into Education, Practice and Research
Discover how integrating Caring Science into education enhances professional practice through research within an organization.
Marian Turkel, PhD, RN, NEA-BC, FAAN
Associate Professor, Florida Atlantic University

SESSION 2 // 1:00 - 1:30 PM

LUMINARY SALON
Caritas HeartMath Methodology - The Integration of Caring Science and Heart Science
Explore how the integration of HeartMath practices facilitates resilience to promote authentic caring practices.
Robert Browning, PhD(h), and Sheva Carr HeartMath LLC

COACH SALON
Empowering Nurses to Become Transformational Leaders through a Caring Science Lens
Examine how nurses are empowered to become transformational leaders in practice by providing care through the lens of Caring Science.
Lisa Lally Flack, PhD, RN
Associate Professor, Siena College

CLINICIAN SALON
Using Caritas Consciousness to Create Safe, Nurturing, and Healing Environments for Patients, Families, and Staff
Understand the impact of Caritas Consciousness in the creation of a safe, nurturing and healing environments for patients, families, and staff.
Chris Griffin, PhD(c), RN-BC, CPN
Professional Development Specialist, Children’s Hospital Colorado
Registration & Accommodations

Registration Information

<table>
<thead>
<tr>
<th>TICKET TYPE</th>
<th>STANDARD 1-DAY</th>
<th>STANDARD 2-DAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Registration</td>
<td>$175</td>
<td>$350</td>
</tr>
<tr>
<td>WCSI Affiliate / Member</td>
<td>$150</td>
<td>$300</td>
</tr>
<tr>
<td>Kaiser Permanente Employee*</td>
<td>$125</td>
<td>$250</td>
</tr>
</tbody>
</table>

Register early as seating is limited. The program will be held from 7:30 - 3:30 pm Thursday and Friday. The agenda is different each day, and you may choose to attend one or both days. Daily registration fee includes conference attendance, breakfast, lunch, and continuing education contact hours.

See Page 10 for details about our cancellation policy and obtaining continuing education credits.

∗Kaiser Permanente Employees
Kaiser Permanente employees may apply for tuition reimbursement for conference attendance. This benefit may cover the entire cost of your conference registration, as well as up to $500 in eligible travel expenses. Learn More →

Register now: www.eventmobi.com/icc2019

Download the Event App!
- Go to the App Store (iPhone) or Google Play (Android)
- Search for "EventMobi"
- Download EventMobi
- Open the App and enter "ICC2019" for the code, and hit the + button

Additional Event Details

California Board of Registered Nursing Contact Hours
Provider approved by the California Board of Registered Nursing, Provider Number 2365, for contact hours listed:
BRN Range for Day 1: 4.5 - 5.7; Day 2: 4.9 - 6.1

California Board of Behavioral Science Continuing Education Credits
Course meets the qualifications for the listed hours of continuing education credits for LMFT’s, LCSW’s, LPCC’s, and/or LEP’s as required by the California Board of Behavioral Sciences.
NCAL Kaiser Permanente Patient Care Services is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFT’s, LCSW’s, LPCC’s, and/or LEP’s.
NCAL Kaiser Permanente Patient Care Services maintains responsibility for this program/course and its content.
CAMFT CE Credit Range for Day 1: 3.75 – 4.75; Day 2: 4.0 – 5.0

Cancellation Policy
All conference registrations are final and non-refundable. Registration costs will not be refunded in the case of non-attendance.

Continuing Education Certificates
Following completion of the program, all attendees will be emailed with a link to complete the program evaluation survey. Once the evaluation survey is completed, participants will receive their continuing education certificate within 7 working days.

Request for Special Accommodations
Any requests for special accommodations for disability or other special needs should be sent to kpnursescholars@kp.org. We will make every attempt to accommodate your requests.

Addressing Grievances
Any grievances or issues you experience before, during, or after the program can be sent to kpnursescholars@kp.org. We will respond to your inquiry as quickly as possible, but within no more than 7 working days.